

# STL SYMPHONY

EDUCATION PROGRAMS

DAVID ROBERTSON | MUSIC DIRECTOR

## CHAPERONE PACKET



## A FEW NOTES BEFORE THE CONCERT



### Accommodations and Accessibility

- Please make sure you communicate all requests for special accommodations to the STL Symphony staff while at Powell Hall
- If at any time you need assistance, please ask an usher or speak with the Front of House Manager
- If your group includes wheelchairs, following the concert, your bus will be waiting on the north side of Delmar Boulevard

### Powell Hall Tours

- When your bus is greeted by STL Symphony staff, please confirm that you are participating in the tour
- Groups scheduled to take a tour of Powell Hall after an 11:00 a.m. concert are asked to remain in their seats following the performance
- Buses will be waiting on the north side of Delmar Boulevard following the tour

### Before You Leave School

- STL Symphony staff suggests each chaperone have a copy of the ticket (or at least 1 per bus)
- Make sure your bus is clearly labeled with the school's name
- Make sure students have name tags or other form of school identification (if possible)



## ARRIVAL & DEPARTURE

### Arrival

- The doors will open at 9:00 a.m. for the 9:30 a.m. concert
- Please communicate to your driver that the concert is only 45 minutes long and buses will not be able to leave the parking lot during the concert



### Arrival by Bus

- Make sure your bus is clearly labeled for easy identification by STL Symphony staff
- All buses must unload on Delmar Boulevard, adjacent to Powell Hall
- Do NOT unload your bus on Grand Boulevard
- Please wait for an STL Symphony staff member to greet you with further instructions before unloading your bus
- If groups with multiple buses become separated, STL Symphony staff have complete information for your group to reconnect inside Powell Hall
- Give students instructions before arriving at Powell Hall so you may quickly unload your bus when instructed to do so by STL Symphony staff

### Arrival by Vans or Cars

- Attendees arriving in vans or cars should park in the lot behind Third Baptist Church
- Cost is \$5.00 per car (cash only)
- The lot can be accessed from Samuel Shepherd or Washington Avenue
- There will be NO parking access to the lot behind Powell Hall

### Bus Departure

- Please help ensure a smooth departure for all students by promptly loading your buses after the concert
- After the concert, exit Powell Hall on the south (right) side of the building where ushers will provide parking lot maps showing bus locations in the parking lot behind Powell Hall
- Due to safety concerns, buses are unable to move until ALL students are on board and seated from ALL schools
- Buses will be directed by Grand Center parking lot staff to exit the parking lot as soon as all students are safely loaded

## AT POWELL HALL

### Seating

- Schools with tickets on the Orchestra level will be directed to enter through the front of Powell Hall on Grand Boulevard



- Schools with tickets for the balcony (Grand Tier, Dress Circle Boxes, Dress Circle, Grand Circle and Terrace Circle) will be directed to enter through the double doors on the north side of Powell Hall, off Delmar

- Buses arriving at different times cannot be guaranteed seating right next to each other in the auditorium, however, students will be seated in the same section

- Please direct your students to follow usher instructions

### Restrooms

- Try to plan restroom breaks by encouraging students to use the restroom before leaving school or prior to the start of the concert
- Ladies' restrooms are located on the north side of Powell Hall on the Orchestra, Grand Tier and Balcony levels
- Men's restrooms are located on the north side of Powell Hall on the Orchestra, and south side of Balcony level
- A wheelchair and family restroom is available on the Orchestra level
- Students using the restroom must be accompanied by an adult
- Encouraging students to visit the restroom before the start of the performance will minimize distractions during the concert



## **AT POWELL HALL CONTINUED**

### **Powell Hall Rules**

- Audio and video recording and photography during the concert are strictly prohibited
- Electronic devices are not allowed during the concert, unless special accommodations have been made through the STL Symphony staff prior to the concert
- Smoking is not permitted
- No food or drink of any kind, including chewing gum and candy, is permitted in the auditorium
- Latecomers will be seated at the discretion of STL Symphony staff
- No one will be admitted into Powell Hall without a ticket.
- Students not demonstrating appropriate listening behavior during the concert may be asked to leave the auditorium at the discretion of the STL Symphony staff



### **Lost and Found**

- Valuables left behind at a concert will be turned in to the security desk after Powell Hall is cleared. Please call 314-286-4166 to recover lost items
- If you find an item during or after a concert, please give it to one of the ushers

**On behalf of the STL Symphony Education Team, we look forward to seeing you and your students at Powell Hall!**

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Parking may change due to construction at 634 N Grand Boulevard. Please be patient with parking lot staff as they work to get everyone parked safely and efficiently.

