



Teacher Information

A FEW NOTES BEFORE THE CONCERT

Accommodations and Accessibility

- If any member of your group requires special accommodations, please complete the online [Accommodations and Accessibility](#) Form at least two weeks prior to the concert.
- If at any time you need assistance while at Powell Hall, please ask an usher or speak with the Front of House Manager.

Powell Hall Tours

- Tours, recommended for grades 3+, are available following most 11:00 am concerts.
- **Tours must be scheduled in advance through the Box Office. If you did not receive confirmation from the Box Office, you are not registered for a tour.**
- Groups participating in a tour will be provided further instructions from the stage at the end of the concert.

Recommendations

- Share logistical information with all chaperones and bus drivers. For your convenience, there are documents with instructions just for them.
- Exchange phones numbers with all chaperones and bus drivers in case you become separated.
- Give each chaperone a copy of the ticket.
- Students and chaperones should have some form of school identification (i.e. name tag).
- We recommend one chaperone per every ten students.
- Supplementary curriculum guides for education concerts are available at slo.org/educationconcerts.

ARRIVAL & DEPARTURE

Timing

- Plan to arrive 30 minutes prior to the start of the concert.
- The doors to Powell Hall will open 30 minutes prior to the start of the concert.
- All concerts will last approximately 45 minutes.

Arrival by Bus

- All buses must unload on the south side of Delmar adjacent to Powell Hall. Do NOT unload your bus on Grand.
- Please wait for an SLSO staff member to greet you with further instructions before unloading and parking your bus.
- If you are participating in a tour following the concert or have a person on your bus who uses a wheelchair, please inform the SLSO staff member as they greet your bus.
- If groups with multiple buses become separated, SLSO staff have complete information for your group to reconnect inside Powell Hall.

Arrival by Car or Similar Vehicle

- Parking is available on a first come, first serve basis. Please be prepared to pay to park.
 - Metered street parking is available around Powell Hall.
 - Fox Theater Parking Garage, located at 3637 Washington Blvd. Cost is \$20, cash only. Hours vary.
 - Scottish Rite Parking Garage, located at 3634 Olive St. Cash only. Hours vary.
- Cars or similar vehicles are not permitted to park in the parking lot adjacent to Powell Hall.
- Groups arriving in multiple cars may wait in the ticket lobby area of the box office until their entire group arrives.
- To keep the foyer from becoming congested, groups will not be allowed to wait in the foyer.

Departure by Bus

- When your bus is ready to depart make sure you close the bus door. This will alert the parking lot staff that you are ready to depart.
- Due to safety concerns, bus dismissal will begin when all buses from all schools are ready to depart.
- Once bus dismissal begins, buses are required to leave the premise. If your group plans to visit other Grand Center institutions, separate bus parking arrangements must be made prior to concert day.

AT POWELL HALL

Seating

- Groups with tickets on the Orchestra level will enter through the front entrance on Grand.
- Groups with tickets on the Balcony level will enter through the side entrance on Delmar.
- Buses arriving at different times cannot be guaranteed seating right next to each other in the auditorium. However, students will be seated in the same section.

Concert Dismissal

- After the concert, please wait to exit until you are dismissed by SLSO staff.
- Upon exiting, ushers will provide parking lot maps showing bus locations in the parking lot behind Powell Hall.
- Groups requiring handicap accessible parking will find their buses waiting on the north side of Delmar.
- Groups taking tours should remain in their seats following the performance, until further instructions are given.

Restrooms

- Encouraging students to visit the restroom before the start of the performance will minimize distractions during the concert and delays in dismissal after the concert.
- A wheelchair accessible and family restroom is available on the Orchestra level.
- Students using the restroom must be accompanied by an adult.

Powell Hall Expectations

- Audio and video recording and photography during the concert are strictly prohibited. Photography is only allowed before and after the concert.
- Electronic devices are not allowed during the concert, unless special accommodations have been made through the SLSO staff prior to the concert.
- Smoking is not permitted.
- Food or drink of any kind, including chewing gum and candy, is prohibited in the auditorium.
- Latecomers will be seated at the discretion of SLSO staff.
- No one will be admitted into Powell Hall without a ticket.
- Students not demonstrating appropriate listening behavior during the concert may be asked to leave the auditorium at the discretion of the SLSO staff.

Lost and Found

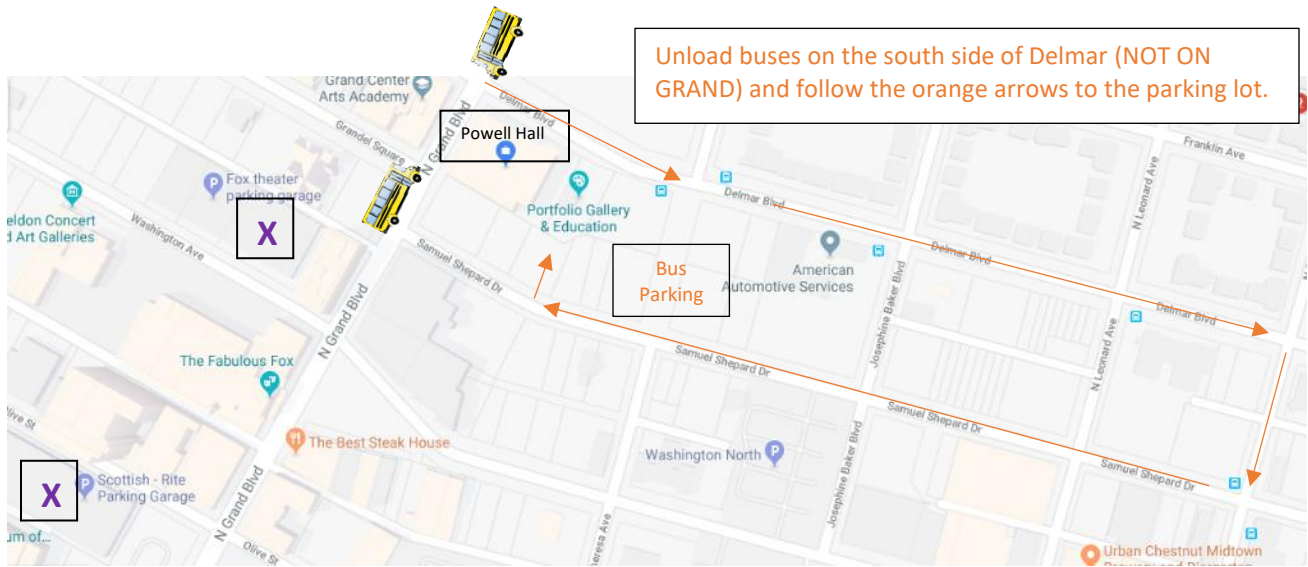
- Valuables left behind at a concert will be turned in to the security desk after Powell Hall is cleared. Please call 314-286-4166 to recover lost items.

Contact Information

- Box Office: (314) 534-1700 or EducationTickets@slo.org
- Education Team: Education@slo.org or (314) 286-4407

PARKING MAP

Please be patient with parking lot staff as they work to get everyone parked safely and efficiently.



- X** Cars or similar vehicles transporting concert attendees are asked to find street parking around Powell Hall or park in one of Grand Center’s parking garages. The lot adjacent to Powell Hall will be reserved for buses.